



# BRITWELL CLEANERS

## HOTEL MANAGEMENT SERVICES



HOTELS



VILLAS



MOTELS



COTTAGES



GUEST HOUSES



LODGES

YOUR WORK FORCE MANAGEMENT PARTNER

Email : [info@britewellcleaners.co.ke](mailto:info@britewellcleaners.co.ke) or visit [www.britewellcleaners.co.ke](http://www.britewellcleaners.co.ke)

# INTRODUCING BRITWELL CLEANERS

Britewell Cleaners is a fast growing name in the world of quality housekeeping services based in the port city of Mombasa. Our team of well-trained and exceptional task oriented staff is the source of the high assurance and reliability that comes with our resources. Our professional approach in offering the best services to our clients is a constant practice.

## THE BENEFITS INCLUDE:

- Lower guest service costs
- Lower human resource & training costs
- Trained health & safety compliant workforce
- Management support 24/7
- Improved quality



## WHY OUTSOURCE YOUR HOUSEKEEPING?

Whether you're considering outsourcing your facilities for the first time or you've been doing it for years, our breadth of services and expertise means that we can increase efficiencies, lower costs and improve on standards of cleanliness & hygiene.

## WHY CHOOSE BRITWELL?

With Britewell Cleaners quality is guaranteed. Our extensive quality assurance programme and specially trained hospitality team, enables us to deliver the quality of service you and your guests are accustomed to. Just like you, we pride ourselves on the quality we deliver to our clients.

## OUR RESOURCE – READY FOR ANY CHALLENGE

As one of Kenya's largest outsource guest service providers to reputable hotels, we service a reasonable number of guest rooms every day. We also have the infrastructure to do a lot more - team member placements, HR, linen and laundry, advisory services - whatever it takes to ensure the smooth and efficient running of your hotel.

With Britewell Cleaners, you have a very experienced partner, solely dedicated to quality, comfort and convenience of your hotel guests.

## WORKING WITH US

There are also many benefits for team members working with us. The opportunities for career advancement are much greater, and with comprehensive training programs and a large network of hotels, there are genuine opportunities for team members to pursue guest services as their chosen profession.

Call **0723 737 807** for more information

# TEMPORARY & PERMANENT PLACEMENT

## **FRONT OFFICE**

**Front Office Managers, Front Office Supervisors, Receptionists, Night Auditors, Concierge / Luggage porters**

## **HOUSEKEEPING**

**Executive Housekeepers, Housekeeping Supervisors, Room Attendants, Linen Keepers, General Cleaners**

## **LAUNDRY**

**Laundry Managers, Laundry Supervisors, Laundry Attendants & Laundry Valets**

## **FOOD & BEVERAGE**

**F&B Managers, F& B Supervisors, Bar Men, Waiters, Stewards**

## **KITCHEN**

**Executive Chefs, Chef De Parties, Cooks, Kitchen Stewards**

## **SECURITY**

**Chief Security Officers, Security Supervisors and Security Guards**



“ WE THINK OUR MAIN DIFFERENCE IS THAT WE INVEST HEAVILY IN MAKING SURE ALL OF OUR PEOPLE HAVE THE RIGHT ATTITUDE, SKILLS AND GUEST FOCUS. WE HAVE A DEDICATED HR, TRAINING AND DEVELOPMENT PROCESS AND FOLLOW A DETAILED TRAINING PROGRAMME.”

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# HOUSEKEEPING SERVICES

Our housekeeping services are designed to support clients in delivering excellence in service standards and the flexibility to meet the peaks and troughs of demand.

By varying the amount of trained labour deployed we ensure we provide you with the right people, providing the right service at the right time.

We also understand the importance of good presentation; the solutions we offer to our clients always meet the highest international standards. We successfully operate many housekeeping contracts for top hotels in Kenya.

## **OUR SOLUTIONS ARE BUILT AROUND THE NEEDS OF THE CLIENT BUT OFTEN INCLUDE THE FOLLOWING SERVICES**

✔ **Housekeeping services, supervision and management**

✔ **Room, turndown and porter attendants**  
✔ **uniform and laundry attendants**

✔ **Consumables management and supply**  
✔ **Hard floor maintenance and restoration**



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# LAUNDRY CLEANING SERVICES

Britewell Cleaners has provided laundry services for some time now, and has proven to be among the best, most progressive and diversified laundriers in the marketplace. Laundry is labour intensive, and with labour costs and minimum wages steadily increasing, more hotel managers are outsourcing laundry services to efficient partners like Britewell Cleaners, to alleviate variable laundry costs. We can help your bottom line!

Our services are science based, focused on hygienically clean products for your hotel. We serve the demanding healthcare sector of the economy, with a reputation as a great partner, in infection control.

**“TECHNOLOGY AND SCIENCE IS A BRITWELL CLEANER’S GUIDING PRINCIPLE”**

We advocate for cleaner, stain free, odourless, brighter and hygienically clean linen. For more information, Call 0723 737 807 .

## ADVANTAGES

- Remove the stress and costs associated with running an in-house laundry service
- Quality assurance processes to check for finished quality work, cleanliness and linen replacements
- Set service standards , prices and costs that are in line with occupancy, rather than fixed costs, making for a more predictable and manageable budget.

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# OFFICE CLEANING SERVICES



Let our expertise and several years' experience assist you in designing a cleaning program for your office's cleaning needs.

Our cleaning team will provide your office with a worry free way of maintaining a professional atmosphere day after day. From small office buildings to large multi storey buildings, Britewell Cleaners has the resources and expertise for cleaning your building and getting the job done. Regular office cleaning includes general and thorough cleaning in your office on daily, weekly and/or monthly basis.

Since office cleaning is one of the most competitive ends of the commercial cleaning market, we do not produce cheap quotes in order to just obtain cleaning contracts.

We feel this reflects in the service you receive. We provide our prospective clients with totally realistic quotes which ensures that any cleaning carried out on their premises to the highest possible standards.

Innovative, eco-friendly, environmentally focused cleaning services are provided in order to build and maintain long term relationships with our clients. We can offer you the most appropriate cleaning methodology to suit your business' needs. Our philosophy is to always aim at working in an environmentally friendly manner.

Call **0723 737 807** for more information

# KITCHEN CLEANING SERVICES

Cleaning fats, oils and grease builds up in kitchens can be tedious, time consuming and costly, a job best suited to cleaning science specialists. Ideal for commercial kitchens of any size, our deep cleaning services ensures that your kitchen is thoroughly and hygienically cleaned. BritewellCleaners removes fats, proteins, soot, baked on stains and chemicals scales off surfaces, which include:

- Floors, ceilings and walls.
- Drains and gullies
- Canopies
- Filters and plenum chambers.
- Equipment, including ovens, steamers, deep fat fryers, brat-pans, convection and rotisserie ovens etc.

On completion, we provide certification to demonstrate on how the work has been done. We also provide before and after photographs of the equipment and areas cleaned, should the County Public Health Officers require proof of the efficacy of how the job has been done. Surfaces and equipment in commercial kitchens, can become coated with grease, which can create a potential health hazard and a source of flash fire.



Our objective is to maintain higher standards of cleanliness and hygiene in food production areas. For all your kitchen cleaning needs, please call us on 0723 737807

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# SECURITY SERVICES

## MANNED GUARDING

The safety and security of your staff, customers, buildings and goods is critical, so we provide a full security solution to protect both your personnel and your property.

Security officers throughout Kenya are trained to the very highest standards, and we go to great lengths to provide you with the staff whose skills best complement your business.

All officers work under the careful direction of local management who understand your individual business and security requirements. While undertaking their duties, we encourage our officers to interact with customers to provide a personalized service - this is particularly relevant in public areas such as shopping malls and leisure areas where security guard presence offers peace of mind. In addition, staff receive market sector specific training, giving our teams the ability to transfer key skills from high profile hotels to shopping centers to high profile financial buildings and hospitals.

## ELECTRONIC SECURITY

We also offer electronic security systems; one of our key strengths is the ability to provide fully integrated systems and manned guarding solution. Our security solutions provide you with the benefits you would expect from an international security provider, such as standardization and consistency of service, with the flexibility and easy access of a local management team.

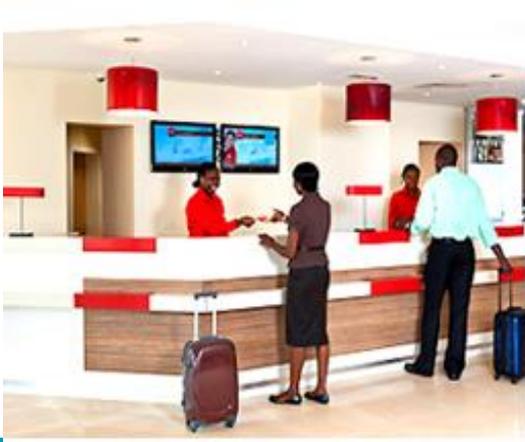
### OUR SECURITY SERVICES INCLUDE

- |                 |   |                |
|-----------------|---|----------------|
| Manned guarding | ✔ | Alarm systems  |
| Mobile patrols  | ✔ | Access control |
| Key holding     | ✔ | Fire systems   |
| CCTV            |   |                |



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# TOTAL FACILITY MANAGEMENT SERVICES



## **ONE STOP SHOP**

Britewell Cleaners provides affordable, efficient and sustainable total facilities management services to many of the most successful public and private sector organizations.

## **CORE FACILITIES MANAGEMENT SERVICES**

At Britewell Cleaners we are committed to safety, sustainability and service. We put our customers at the heart of everything we do, Invest in time to understand their needs through our specialist sector expertise and tailor our operations to provide high quality services that meet Hotel's business needs. Our aim is to add value to the services provided by our client.

## **CLEANING SERVICES**

Organisations that choose Britewell Cleaners to undertake their cleaning have the reassurance of knowing they are in safe hands.

## **CATERING SERVICES**

Our catering professionals manage staff catering as an integral part of our customers' business operations.

## **SECURITY SERVICES**

We provide a wide range of security services to organisations across the retail, financial and commercial sectors.

## **PROPERTY MANAGEMENT SERVICES**

We can provide a long list of services that contribute to optimising the value of a company's property service budget.

OUR OBJECTIVE IS TO CONTRIBUTE TO THE EXISTING PROPERTY INVESTMENT BY SERVICING THE FACILITIES OPTIMALLY.

**FOR ALL YOUR FACILITY  
MANAGEMENT QUERIES PLEASE  
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